Bhawana Chadda
Technical Support Engineer

📍 Ghaziabad, Uttar Pradesh   📞 +91-8860511996

✉ bhawanachadda123@gmail.com

in Bhawana Chadda   ◯ Bhawana Chadda

↖ Portfolio

👤 PROFILE

Technical Support representative adept in resolving network issues. Competent in troubleshooting and responding to customers. Seeking for the role of Tech Support Engineer to work for betterment of company and foster returns.

🎓 EDUCATION

- **Technical Support Engineering (Full Time)**
  Masai School, Bangalore
  04/2022 - 04/2023
- **Bachelor of Commerce**
  RCCV Girls Degree College, Ghaziabad
  08/2017 - 03/2020

🌐 LANGUAGES

Hindi | English

🎸 INTERESTS

Painting & Sketching | Cooking | Music

🧠 TECHNICAL SKILLS

Linux | Shell Script | SQL | Notion | HTML | CSS | Javascript | Google Sheets | Google Forms | Reveal.js | OS Skills | Networking

🧩 CUSTOMER SERVICE SKILLS

Active Listening | Empathy | Attention to detail | Problem Solving | Positive Attitude

🎖 SOFT SKILLS

Communication Skills | Critical Thinking | Interpersonal Skills | Decision Making

📁 PROJECTS

Freshworks ↗
Github link ↗
User Onboarding Process
Freshworks creates cloud-based software solutions for businesses.
Tech Stack Used -
Reveal.js | HTML | CSS | Javascript
Areas of responsibilty -
- Built presentation using reveal.js framework
- Worked on the onboarding process of different products of freshworks

A collaborative project built by team of 2 members in 2 days

Indiegogo ↗
Github link ↗
Indiegogo is your destination for clever innovations in tech, design, and more, often with special perks and pricing for early adopters.
Tech Stack Used -
HTML | CSS | Javascript | CRUD-Functionalities | APIs
Areas of Responsibility -
- Built start campaign page and what we do page
- Done import and export of the navbar and footer along with form validation

A collaborative project built by a team of 5 members in 5 days

📇 CERTIFICATES

- Zoom Marathon Challenge Season -3 ↗